GROUP
LUCCHINI RS
LOOK BEYOND

OUR VALUES

We are a century old business enterprise, a source of economic prosperity, professional growth and personal development for thousands of individuals.

We are a reliable Partner, developing innovative solutions for our customers.

We want our Group to evolve with the times and create value for all those involved, whether they are Group employees or stakeholders.

To achieve this, we present and actively promote the fundamental Values in which we believe

Customer success orientation

- We build long-term relationships with our customers based on an open, consistent and constructive dialogue
- We are responsible for everything we do and put ourselves in the position of the Customer as they use our products
- We proactively anticipate Customer demands and provide value-generating solutions
- We seek systematic Customer feedback on all our functions

Passion and Courage

- We are the finest example of open, transparent and constructive dialogue, and we encourage the sharing of different ideas and viewpoints
- We learn something new every day to drive our professional passion
- We enthusiastically welcome new work challenges and pursue change to achieve improvement

Continuous Improvement

- We measure the performance of all our processes to track any form of waste
- We work conscientiously and methodically, we strictly abide by all standards and consistently pursue their improvement
- We don't conceal errors, we don't focus on seeking out the culprits, but rather the causes and learning opportunities they bring

Focus on People

- We take care of our well-being and occupational health and safety
- We use delegation as a mutual development tool and encourage widespread listening and feedback
- We recognise and value the merits and contributions of all concerned
- We nurture our professional expertise with dedicated development paths

Group Spirit

- We share goals amongst different departments throughout the Group, and we work together as a team to achieve them
- We are transparent and honest to bestow and receive confidence
- We create lasting relationships and value diversity to make the Group even stronger

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